



**“The future depends on what we do in the present.”**

**Mahatma Gandhi**

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**RELIANCE RECOVERIES**  
**Superior Debt Management**  
**and Related Services**

**Contact Us for a Free Quote!**



**Why Us?**

**R**eliable  
**P**recise  
**P**rofessional  
**S**ervice

**E**xperienced  
**D**edicated Staff

**L**anguage  
**S**ervices

**I**ntelligent  
**U**tilization of  
**R**esources

**A**dditional  
**S**ervices

**N**uance Ledger  
**M**anagement

**C**ost Effective  
**R**esults

**E**xcellent  
**C**ustomer  
**S**ervice

Reliance Recoveries Pty Ltd is a **service based** and **customer driven** collection agency operating Australia Wide.

Experienced staff with strong communication skills lay at the heart of our core business. The expertise of our collection specialists allows us to provide solutions for a variety of complex debt collection issues including the following:

- Business Trade Debts
- Public Sector Debts
- Debts for Service
- Personal Debts
- Rates, Fines, Fees and Levies
- Loans/Contracts
- Superannuation Arrears

Our professional and dignified approach to all collection activities **protects your relationship with your customers** while still allowing us to **achieve the desired results.**

Our successful approach ensures:

- All correspondence is firm, precise, and professional
- At least 3 telephone demands and 3 letter demands are enacted as part of our standard collection process
- Comprehensive attention to your debtor files
- Collectors are friendly but assertive
- Prime utilization of all Debtor information collected
- Each account is consistently monitored to ensure all commitments are being met
- Continual Client Communication for accurate up to date debtor information

Throughout the entire collection process, you can be assured that our fully trained and experienced staff will act in your best interests; not only to ensure customer satisfaction, but to secure **maximum cost savings to you** during the collection process.

**High Volume Letter Runs**

We have the technology for conducting high volume, low cost letter runs. We are able to extract name and address information directly from your debtors system and import it directly into our letter run process. This provides our clients with a highly effective tool, for servicing high volume, low level debt.

**Searches**

We can conduct all searches currently available in Australia which include:

- Australian Company Information (ASIC)
- All State Business Names
- Australian Stock Exchange
- Land Titles Data and Property Information
- Credit Reference Checks

**Specialised Language Services**

Reliance Recoveries supplies a debt recovery service with an innovative approach that tackles the challenges that may arise from cultural diversity. We offer **translation, interpretation and document provision in over 60 languages.** Our translators and interpreters are qualified by the National Accreditation Authority for Translators (NAATI) which is the benchmark for all Federal and State Government requirements for translators and interpreters. Gaining a better understanding of the diverse culture of your community and communicating with your debtors in their preferred language can make a real difference.

**Legal Services**

A key element of Reliance Recoveries is our ability to provide **legal support covering all debt collection issues** and civil litigation matters in **all states of Australia.** Some of the specialised services we offer include:

- Court Claims and Judgments
- Warrants
- Bankruptcy/Winding Up Applications
- Creditors Petitions
- Injunctions
- Advice on Corporate and Individual Administrations and Insolvency

**Ledger Management**

Receivable Ledger Management can diminish the focus from your primary target of generating sales. By providing you with a dedicated credit officer within Reliance Recoveries, we will ensure the most professional collection of your accounts yielding the most desirable results. You benefit by receiving payments promptly whilst retaining your clients and maintaining good will.

**Three for Free!**

We guarantee at least three (3) phone demands and three (3) demand letters for FREE as part of our standard collection process.